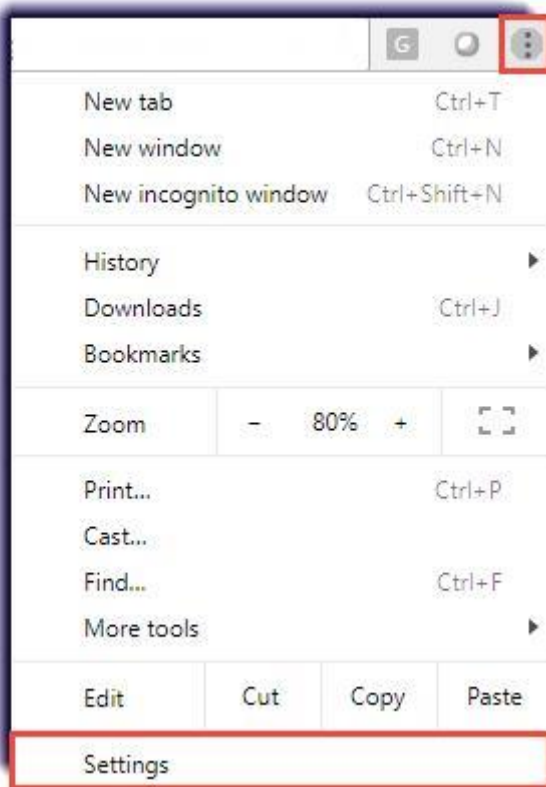
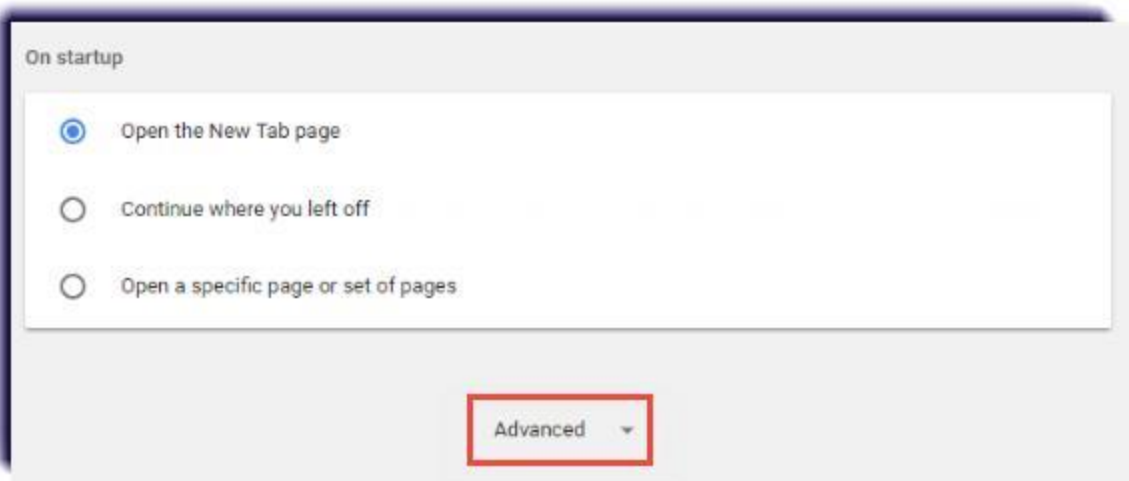


dgenuity Video not Loading in Chrome? Below is the first troubleshooting option to make sure flash is enabled for the site. (school issued devices should have this already setup, but students utilizing personal devices at home may not have the setting checked)

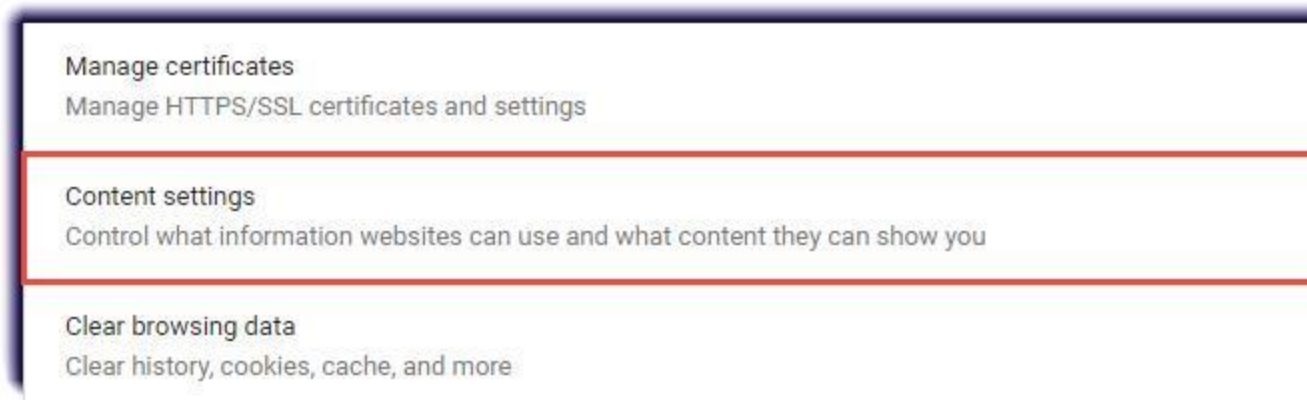
1. Open the Chrome Browser, and in the upper right corner of the screen, click the **3 vertical dots**, then click **Settings**.



2. Scroll to the bottom of the settings page and click **Advanced**.



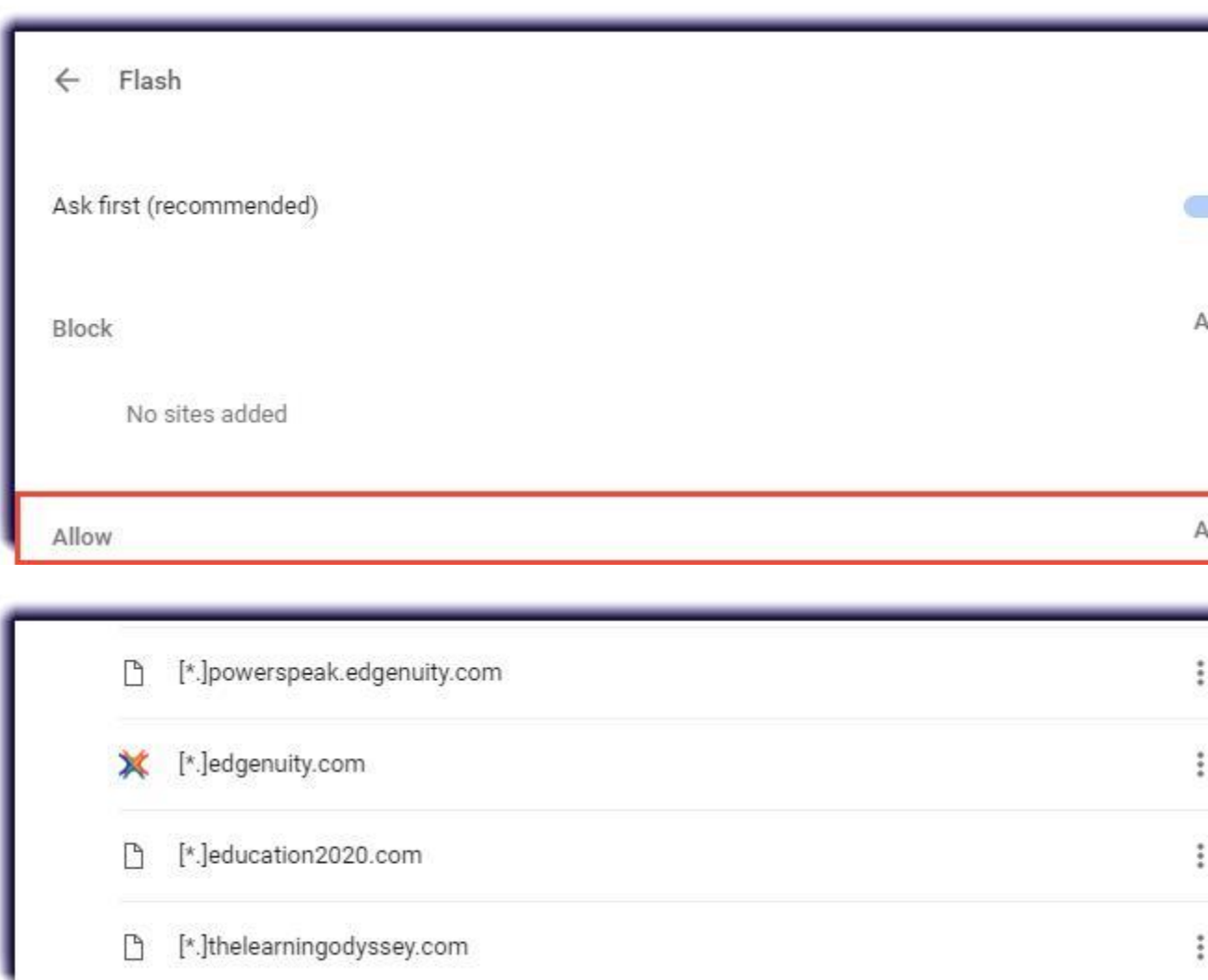
3. Within the **Privacy and Security** menu, click **Content Settings**.



4. Click **Flash**.



5. Add the following sites to the Allow list by clicking ADD:
[*.]Edgenuity.com
[*.]thelearningodyssey.com
[*.]education2020.com
[*.]Powerspeak.edgenuity.com



6. Close the browser and reopen. This will allow all Edgenuity products to work without issue.